

The image features a large, stylized logo on the left side, consisting of the letters 'WMP' in a bold, sans-serif font. The letters are a light peach or salmon color and are set within a large, thin, circular border of the same color. The background of the entire page is a light gray, featuring a pattern of overlapping, semi-transparent white spheres that resemble marbles or beads, creating a textured, three-dimensional effect.

WMP

[Our Company](#)

[Our Values](#)

[Our Services](#)

[Our People](#)

[Quality Matters](#)

[Our Commitment](#)

WillisPalmer is the UK's leading provider of independent social work and psychological assessments, training and a range of quality assurance functions.

As a social work owned and operated company we place the needs of children and their families at the heart of everything we do. The protection of vulnerable children is our paramount duty and the reason we exist. These values drive everything we do.

Established in 2004 by Mark Willis and Andre Palmer, two experienced social workers, the company has grown to over 300 experienced and skilled associate professionals nationwide. You can be confident that we can meet any request for services quickly and efficiently.

In this time we have delivered thousands of social work and psychological assessment reports, worked with local authorities on training and service improvement programs, been part of a major research project with Oxford University evaluating ISW reports and developed a wide range of child protection services.

PEOPLE. QUALITY. VALUE

Our mission is to protect and promote the welfare of children. This is our paramount duty and the reason we exist.

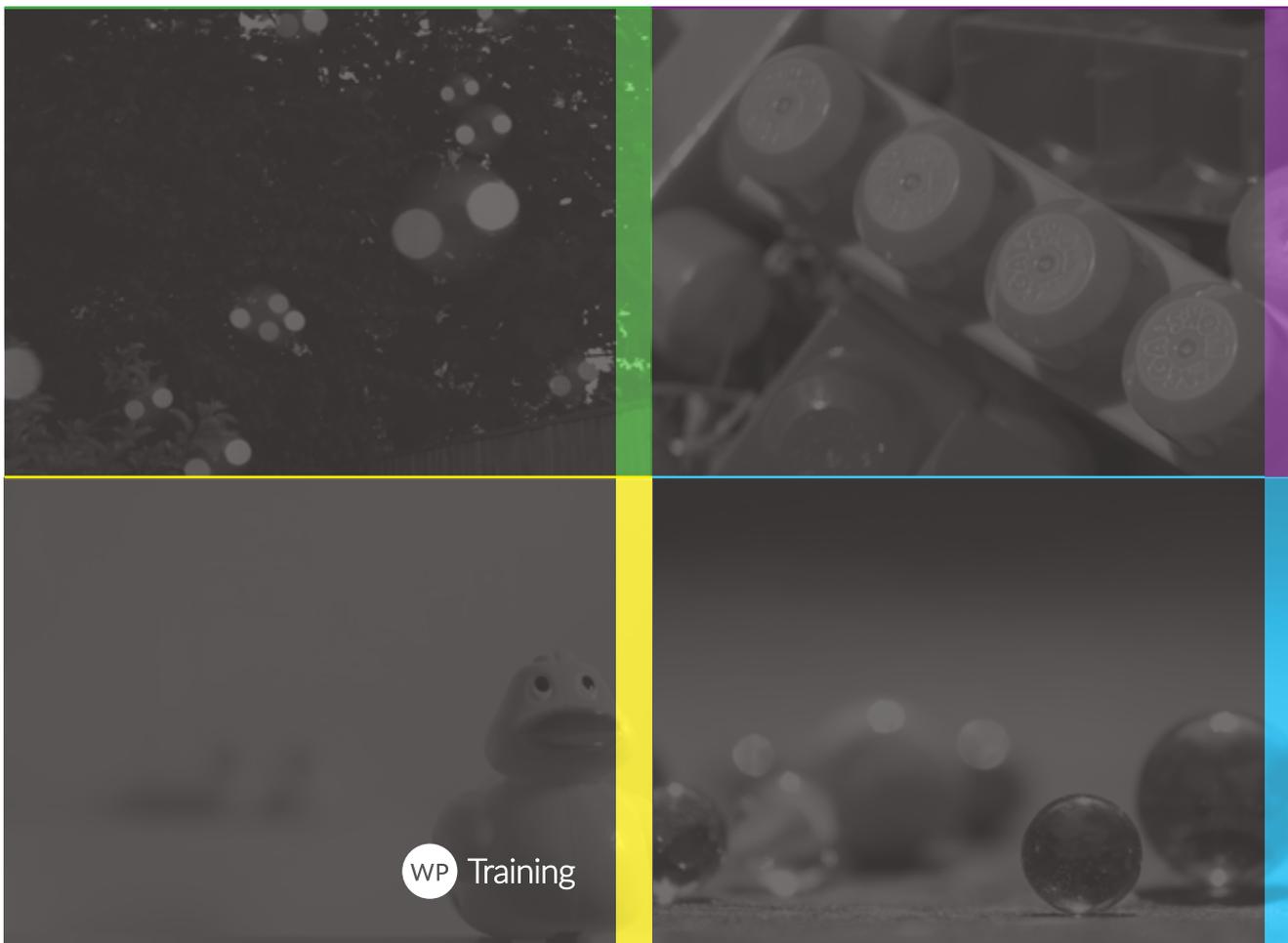
WillisPalmer is an organisation you can trust. As a result, we won't compromise on our principles. Therefore, we only accept work if we consider it to be in the interests of the children and family it affects.

Because we are a professional organisation we are reliable too – we do what we say we are going to do – when we say we are going to do it.

As leaders in the delivery of safe, professional and reliable services, we believe quality matters; the children and families who receive those services deserve nothing less.



Because we believe in being a business for good we joined B1G1. Being a part of B1G1 ingrains giving into our everyday activities; so each time you commission one of our services a worthy cause around the world receives our support. 100% of our giving is delivered to the chosen project.



To keep up to date with all WillisPalmer services, training events and practice developments in the world of children's social care sign up for our free monthly newsletter **Children First** at <http://www.childrenfirstresources.com>



We recruit the best people with the best experience. We produce reports that are evidence based and support our professionals through a rigorous quality assurance process.

We invest in the training and development of our workforce so we can provide the best possible service. We believe in sharing our knowledge with as many people as possible in order to help improve practice.

Our referrals team and case managers communicate regularly with customers and our quality assurance professionals make sure the work provided is in the best interests of the children and families we work with.



Quality assurance

Our quality assurance process is an integral part of our operation and we invest heavily in it to ensure our reports are of a consistently high standard with smart, realistic recommendations.

Quality assurance starts with our recruitment process – therefore we don't recruit anyone without at least seven years post-qualifying experience. Our average in the organisation is actually 17 years.

Our QAC team members have a minimum of 30 years post-qualifying experience and they ensure the report we provide is the best it can possibly be.

Customer Satisfaction Rating: 99.6%*

**Based on customer feedback between 2013 – 2016*

- We guarantee a professional, friendly service, responsive to your requirements.
- For assessments we will provide you with a proposal of work within 30 minutes of receiving the referral.
- We will email a CV of the right professional to undertake the work within 24 hours of the proposal.
- All reports will be fully quality assured by a qualified and experienced consultant.
- A WP Case Manager will support you all the way from referral to the end of the work meaning you don't have to worry.
- If there's a problem on the way we guarantee to work with you until it's resolved.

Get in touch, we're happy to help

To contact our
Business
Manager,
Sarah Stowe

E: sarah@willispalmer.com

T: 01206 878 178

To contact our
Managing
Director,
Mark Willis

E: mark@willispalmer.com

T: 01206 878 178

To make a referral:

E: enquiry@willispalmer.com

T: 01206 878 178

Parkside Office Village, Knowledge Gateway,
University of Essex, Colchester, CO4 3ZL.

We are social